Q7529 PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

pplicant:

Jim Beck III

Art Unit: 2655

Serial No.:

09/484,140

Filed:

January 18, 2000

For:

AUTOMATIC CALL DISTRIBUTOR WITH LANGUAGE BASED ROUTING

SYSTEM AND METHOD

Attorney

Docket No.: 77529

RECEIVED

MAR 0 9 2004

Technology Center 2600

AMENDMENT C

Assistant Commissioner for Patents Washington, D.C. 20231

Sir:

In response to the Office Action dated December 3, 2003, please amend the above-identified application as follows:

AMENDMENT TRANSMITTAL LETTER Large Entity) Applicant(s): Jim Beck III MAR 0 5 2004					Docket No. 6065-77529	
Serial No. 09/484,140		g thate	Examiner Opsasnick, Michael N.		Group Art Unit 2655	
Invention: AUTOMATIC CALL DISTRIBUTOR WITH LANGUAGE BASED ROUTING SYSTEM AND METHOD						
						IAR 0 9 2004 Hology Center 2600
CLAIMS AS AMENDED						
С	LAIMS REMAINING	HIGHEST #	NUMBER EXTRA	RA	TE	ADDITIONAL
AF	FTER AMENDMENT	PREV. PAID FOR	CLAIMS PRESENT	'\		FEE
TOTAL CLAIMS	32 -	32 =			\$18.00	\$0.00
INDEP. CLAIMS	5 -	5 =	0	× \$	\$86.00	\$0.00
Multiple Dependent Claims (check if applicable) \$0.00						
No additional fee is required for amendment. Please charge Deposit Account No. in the amount of A check in the amount of to cover the filling fee is enclosed. The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 03-2470 Any additional filling fees required under 37 C.F.R. 1.16. Any patent application processing fees under 37 CFR 1.17. Dated: March 2, 2004 Certify that this document and fee is being deposited on 3/02/2004 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the for Patents, P.O. Box 1450, ALexandria, VA 22313-1450.						
			Manager	of Person	n Mailine (orrespondence

CC:

Abby Boone

Typed or Printed Name of Person Mailing Correspondence